Practice

3. Write a sentence to explain the following words:

* regular b special

c sweet trolley d meat trolley

e soup of the day

* Example: A ’regular’ is a customer who goes to the same bar, restaurant or shop very often.

4. In the text find words for the following descriptions:

a. one of the periods during each day and night when workers are at work

b. a board on the wall that you put information or pictures on

c. a single thing, especially part of a list, group or set

d. a section of dining-room served by one waiter or a group of waiters

e. the people who work for an organization

1. Divide the following words into groups around the four key words given below.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| item | | | carver | customer | regular | soup of the day |
| headwaiter | | | dish | client | wine waiter | maître d’ |
| booking | | | napkin | special | dinner plate | reservations book |
| glass | | | knife | busboy | dessert | guest |
| cutlery | | | cover | salt shaker | main course | soup plate |
| fork | | | starter | sommelier | wine glass |  |
| menu | |  |  |  |  |  |
|  |  | |  |  |  |  |
| staff |  | |  |  |  |  |

table utensils

booking a table

1. Complete the sentences. Use nouns denoting guests, jobs, dishes, courses, etc.

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. | The barmen knows all his | |  |  |  |  | by name. | |  |  |  |
| 2. | The waiter refused to clear the table, he said it wasn’t his | | | | | | |  |  |  | . |
| 3. | Without looking into the menu we ordered | | | |  |  |  |  |  | and | |
|  | grilled fish. | | | |  |  |  |  |  |  |  |
| 4. | There’s ice-cream for |  | |  |  | . |  |  |  |  |  |
| 5. | Our maître d’ started his career as a | | |  |  |  |  |  | , at the | | |
|  | age of 16. | | | |  |  |  |  |  |  |  |

1. The hotel’s regular clients often asked for dishes that were not on the

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|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 7. | The staff knew the lady well | she had been a | |  |  | at |
|  | the Hotel for years. | |  |  |  |
| 8. | The waiters should be familiar with the |  |  | they | |
|  | are selling. | |  |  |  |

1. The menu was not exactly the same every day | there was a daily and 6 new dishes each week.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| 10. | I usually work the night | | |  |  | , which is from 10 at |
|  | night till 6 in the morning. | | | |  |  |
| 11. | Today’s |  |  |  | is roast lamb. | |

* Examples: I want you to open the door.

Do you want me to change the flowers?

I don’t want you to get into any conversation with the guest. Just smile.

1. (You must clear the table.) I want
2. (Shall I answer the phone?) Do you want me
3. (Straighten the napkins!) I want
4. (Shall I bring a clean table cloth?) Do you
5. (Assign the tables to clients.) I want
6. (Don’t stand around.) I don’t want
7. (Clear the stations.)

* 1. (Don’t argue with customers.)
  2. (Shall I copy each reservation onto the daily sheet?)
  3. (You must handle this delicate problem carefully.)

1. Insert prepositions.

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. | He arrived | | | |  |  |  |  | 10.30. | | | | | |  |  |  |  |  |  |  |  |  |  |
| 2. | The restaurant was divided | | | | | | | | | | | | | | | | |  |  |  | four stations. | | | |
| 3. | There was one waiter | | | | | | | | | | | |  |  |  |  |  |  | the sweet trolley. | | | | | |
| 4. | He looked | | |  | |  |  |  | the luncheon reservations. | | | | | | | | | | | | | | |  |
| 5. | He sat down | | | | |  |  | |  |  |  | a table. | | | | | |  |  |  |  |  |  |  |
| 6. | He assigned tables | | | | | | | | | |  | | |  |  | clients. | | | | | | | |  |
| 7. | He usually held | | | | | |  | |  |  |  |  |  | a few tables | | | | | | | |  |  | case a regular showed |
|  |  |  | the last minute. | | | | | | | | | | | | |  |  |  |  |  |  |  |  |  |
| 8. | He was not happy | | | | | | | | |  | | | | |  | his table. | | | | | | | |  |
| 9. | He subjected the busboys | | | | | | | | | | | | | | |  |  |  |  | a close inspection. | | | | |
| 10. | He recited the menu item | | | | | | | | | | | | | | |  |  |  |  | item. | | | |  |

9. Match the job title with the job description

sandwich maker

busser

carver

sanitation/maintenance workers

waiter/waitress

maître d’hôtel

(maître d’)

sommelier

Welcomes the guests to the restaurant, deals with complaints, gives orders to waiters.

Serves customers: takes orders, brings food.

Makes sandwiches, but is also involved in prepar-ing fillings and dressings. This position is for a quick, careful and creative worker.

Takes drink orders, advises on wine, serves wine.

Sets and clears the table.

Carves a large piece of meat into smaller pieces.

These are kitchen porters, dish washers, and pot washers, who clean and wash cooking utensils and equipment, walls, and floors.

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1. CROSSWORD PUZZLE.

Guess the word by its description. Then read down the box to flnd one more word meaning ’a man who takes drink orders and advises on wine’.

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | *†* |  | *†* |  |  |  | *†* |  |  |  |

2

3

4 *†*

5

6

7

8

9

* the special soup that a restaurant serves on a particular day;
* a small table on very small wheels from which food and drinks are served;

3 a single thing, especially part of a list, group or set;

* someone who is in charge of a dining-room in a restaurant, and who welcomes guests, gives orders to waiters, etc.;
  + food or a dish that is made for a special purpose, on a particular day;

6 someone who pays for services in a restaurant, a shop, company, etc.;

7 a restaurant employee who serves customers, takes orders, brings food; 8 someone who carves a large piece of meat into smaller pieces;

9 a customer who goes to the same bar, restaurant, shop, etc. very often.

1. The duties of a waiter. Complete the following phrases.

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. | To explain | |  |  |  |  | on the menu | | |
| 2. | To |  | |  |  | water | | | |
| 3. | To |  | |  |  | extra covers | | | |
| 4. | To serve non-alcoholic | | | |  |  |  |  | to guests |
| 5. | To |  | |  | | food order / drink order | | | |
| 6. | To |  | |  | | dishes to customers | | | |
| 7. | To welcome and | | |  | |  |  | guests | |
| 8. | To |  | | | | reservations | | | |