

In the dining room

Unit 9

Stages of a conversation

Welcoming the guest

- Good afternoon, sir. Good afternoon, madam.

Checking the reservation

- Do you have a reservation? Have you got a reservation?

Seating the guest

- Yes, we have a table for four.
- A non-smoking, by the window. Follow me, please.
- This way, please.
- Will this table be all right?

Telling the guest there isn't a table

- I'm sorry, we are fully booked tonight. I'm sorry, the restaurant is full, but we can seat you in about half an hour.

Taking an order

- Are you ready to order? Would you like an appetizer? And to follow, madam?
- How would you like the steak — rare, medium or well-done?
- Would you like something to drink? Would you like to see the cheese tray? Can I take your order for dessert?

Explaining dishes

- It's lamb cooked with herbs and served with spaghetti.
- It's onions and tomatoes dressed with oil and sprinkled with cheese.

Recommending a dish

- Why don't you try the fish? I can recommend the fish. I'd suggest the fish.

Double- checking the order

- So, that's . . . (repeat the order).

Asking about the meal

- Was everything all right, sir? How was your meal?

Correcting a mistake on the bill

- Oh, I'm sorry, I'll check that for you. We've corrected the mistake.
- Here's the corrected bill, madam.

Payment

- We accept all types of credit cards. Service is included in the bill.

Saying good buy

- Do come back again.
- We hope to see you again.